



United Way of Greater Houston



WHATEVER YOUR QUESTION,  
2-1-1 TEXAS/UNITED WAY  
HELPLINE HAS THE ANSWER.

Affordable child care

•  
Neighborhood summer  
programs

•  
Drug or alcohol recovery  
programs

•  
Food stamp eligibility

•  
Food pantries and  
nutrition classes

•  
Care for aging parent  
or relative

•  
Housing or utility  
assistance

•  
Veterans assistance

•  
Free income  
tax assistance

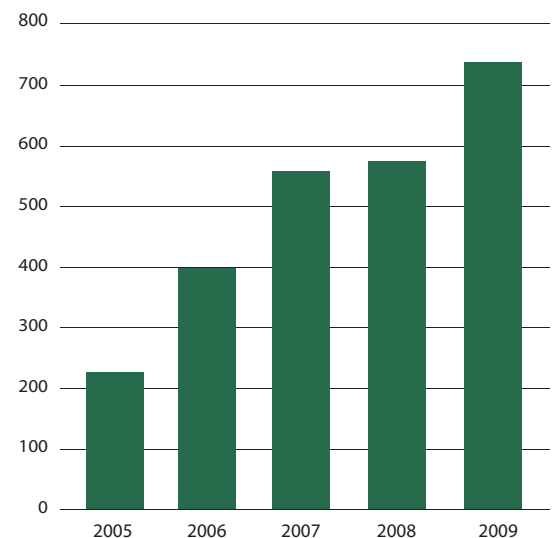
## 2-1-1 Texas/United Way HELPLINE is the number to call when you don't know who to call in our community.

- More than 732,500 calls to 2-1-1 Texas/United Way HELPLINE in 2009.
- 2-1-1 is a free call with information about virtually every health and social service available in our community.
- With extensive knowledge of available community resources, 2-1-1 call specialists can connect callers with services to meet their needs—in their neighborhood.
- 2-1-1 call specialists are always standing by: 24 hours a day, 365 days a year.
- 2-1-1 calls are answered in English, Spanish, Vietnamese, Chinese, French, with access to a translation line with support in more than 150 additional languages.

### Top Calls for Help in 2009

- Food
- Utilities
- Medical
- Rent
- Shelter

### Total Call Volume (in 000's)



### 2-1-1 TEXAS/UNITED WAY HELPLINE

Need help? Dial 2-1-1.

A free helpline operated by United Way of Greater Houston  
24 hours a day, 7 days a week in many languages.



Every day, all day, help is just a phone call away.

CALL 2-1-1 WHEN YOU DON'T KNOW WHO TO CALL.