



**Agency Tour Information**

<b>AGENCY</b>	<b>TOURS DAY/TIMES</b>	<b>AREA OF TOWN</b>	<b>LENGTH OF TOUR</b>	<b>MAXIMUM GROUP SIZE</b>	<b>THE TOUR WILL CONSIST OF</b>
Alliance for Multicultural Community Services	Need 2 weeks advance notice M-F 9:30am to 11:00am	Southwest Houston	40	20	The Tour will consist of a 18 minute Power Point Presentation and tour of the facilities
American Cancer Society	M-F 9:30am-noon; 1-5pm	SW Houston-Galleria	30 min.	20	Learn more about awareness, prevention, patient services by touring the initiatives department and administration building of the American Cancer Society. Hear a presentation by a volunteer and/or staff about the services offered.
American Red Cross - Headquarters	M-F 9am-4 pm	Greenway Plaza	30 min.	20	The tour, designed to better demonstrate the many services and programs available at the American Red Cross, will consist of a walk through of the following program centers: Disaster Relief, Service to Armed Forces, International Social Services Department, Health and Safety and Transportation.
AVANCE - Houston, Inc.	Varies, depending on program schedules. AVANCE prefers most weekday morning tours.	Various locations in NW Houston.	45 min. - 2 hrs. Can be tailored based on needs.	40	A brief overview of each program presented by staff, former students and Board volunteers. Meet and talk with area representatives. View the parenting classes and the childcare program for pre-school children; literacy classes for parents; a simulation of a home teaching session.



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AVDA (Aid to Victims of Domestic Abuse)					
Avondale House	Mo, Tu, Th 9:30-10:30am	SW Houston- Stella Link Area	45 min.	10	Find out more about services provided to individuals diagnosed with autism by viewing the school and adult services programs that serve individuals with autism and other developmental disabilities. Also interact with children (limited opportunity).
BACODA –Bay Area Council on Drugs and Alcohol, Inc.	Monday through Thursday by Appointment	Clear Lake UWGH Impact Center	20 min.	15	Seeing main office and rooms used for education. Clients are confidential.
Bay Area Rehabilitation Center	M-Th 9am - 10:30am;2pm- 4pm	Baytown	25 min.	25	Observe physical, occupational and speech therapy for children and adults in progress. Observe group water exercise classes and other education if in session.
Bay Area Rehabilitation Center -- Opportunity Center Program	M-F 9-11am; 1pm-2:30pm	East Baytown	30 minutes	15	An opportunity to observe clients in the Work Activities Center and Sheltered Workshop Programs.



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Bay Area Turning Point, Inc.	M-Th 10:30am - noon	Webster	15 min.	10	Viewing of the Outreach Center's administration building and hearing a presentation about the service we provide to our clients.
Big Brothers Big Sisters	Available by appointment				
Boy Scouts of America -Sam Houston Area Council	M-F 8am-4:30pm	North Loop West @ East T.C. Jester	20 min.	20	See what the Sam Houston Area Council does for our community. Tour the administrative offices of the Scouting programs.
Boys & Girls Clubs of Greater Houston, Inc.	M-F noon-5pm (summer); 4-7 pm (fall/winter)	Spring Branch or Shell Unit	30 min.	20	Observe youth engaged in daily activities while touring this facility. Also get an overview of programs offered.
The Bridge Over Troubled Waters	M-F 9 am – 4 pm	Pasadena	1 hr.	15	Tour of Destiny Village, a 30-unit apartment complex and childcare center, for survivors of domestic violence and their children. Tourists will also be provided an overview of the agency and the programs.
Career and Recovery Resources, Inc.	M-F 10am-noon;1-3pm Best time:10 am-noon	Near Downtown	20 - 30 min.	30	See computer technology center, computer lab for the hearing impaired and career resource centers while touring Employment Services Division of the agency. Also hear presentation about employment and substance abuse prevention services offered.



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Catholic Charities of the Archdiocese of Galveston-Houston	M-F 9am-noon;	South Jensen Dr.	20 - 40 min.	15	Visit our Jenson location and see the Guadalupe Center Family Assistance Program and Villa Guadalupe Transitional Living Center.
Center for Hearing and Speech	M-F 9-noon	West of Downtown.	45 min.	25	Visitors first receive a brief history and mission of the Center and view a short film explaining how we teach hearing impaired and deaf children to listen and talk. Visitors then tour the Center going into the Audiology Clinic and a classroom to see first-hand the success of Oral Deaf Education. Some tours also observe a speech therapy session.
Child Care Council of Greater Houston – West End Day Care	9:00am to 11:00am	Heights Area	1 hr.	20	Observing activities in day care facility
Chinese Community Center	M-F 10am-noon; 1-4pm preferred; flexible	SW Houston	1 hr.	30/flexible	Groups will be introduced to the southwest Houston community and CCC's programs, and may have the opportunity to visit childcare, youth after-school, adult education (ESL and job training) and/or senior activities.
Colorado Valley Transit	M-F	Waller County	3 hrs.	20	Bus ride with passengers



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Community Family Centers	M-Th 8am – 9pm F 8am – 6pm Sat 8am – 2pm	East End	30 min.	25	Presentation and first-hand view of agency services in progress.
The Council on Alcohol and Drugs Houston	M-F 9am-noon; 1-5pm	West of Downtown Memorial @ Shepherd	15-20 min.	20-30	Visit the main campus including the pediatric clinic; group therapy room and educational classrooms to see and learn more about The Council's services
Crisis Intervention of Houston	Tours By Invitation Only				
CROSSROADS Community Partnership for Youth, Inc. Burnett-Bayland Reception Center Tour	Only Wednesday & Thursday: Between 10am-11am Or 1pm-2pm	Bellaire West of 610 Loop on Chimney Rock Tour: 6500A Chimney Rock Road; 77081	30 min.	20 max Please, no Exceptions. Persons must be at least 21 years old.	Viewing the Burnett-Bayland Reception Center, a secured placement for juveniles involved with the Harris County Juvenile Probation Department. Learn about the youth in the center and about the CROSSROADS mentoring program.
DePelchin Children's Center	M-F 9am – 2pm	West of Downtown	35 min.	20-25	Receive a tour of the agency's main campus and an overview of the agency services and programs such as teen parent services, counseling services for children and teens with behavioral or emotional problems; parent education classes; foster care and adoption services; and residential, followed by a question and answer session.



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					Client privacy restricts groups from seeing clients receiving services.
Denver Harbor Senior Citizens Center, Inc.	M-F 8am-noon (one tour per day)	NE Houston	1 hour	10	Observe clients participating in daily social activities such as bingo, crafts, exercise and dominos. Group will also see the food facility.
Family Services of Greater Houston	By appointment. Typically available M-F 8am-4pm	Lower Heights	30-45 mins.	30	Meet clients through an informative video; view 100 year anniversary exhibit featuring photos and timeline of agency history. Learn about the various services offered at this location and throughout the agency.
FamilyTime Crisis and Counseling Center	M, W, Th 11am; 2pm; 3pm	Humble, TX	30 min.	10-15	Visit our main facility to tour our crisis intervention and volunteer areas.
Fifth Ward Enrichment Program	School-year: M-Th, 3:30pm – 6pm Summer: M-Th, 9am – 3:30pm Summer: Fri, 9am – 11:30am	North of Downtown	1.5 hrs.	10	Visit and observe male-youth and staff engaged in after-school or daily summer activities at schools and/or multiple community sites. The history and mission of the program will be provided and reviewed by agency management before tour begins.
Fort Bend County Women's Center	M-F, 9am – 4pm	Fort Bend County Richmond	30 min	20	Facility tour and program overviews. Information about services and referral process.



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Fort Bend Family Health Center, Inc. (Richmond Center)	M-F 9am-noon; 1-4pm	Fort Bend County/SW	45 min	30	Hear a brief overview of the programs and medical services provided; followed by a tour of the clinic including the pediatric, adult, maternity, and WIC clinics. No client interaction.
Fort Bend Regional Council on Substance Abuse, Inc.	M-F, 9am – 4pm	Fort Bend County Stafford	30 min	20	Facility tour and program overviews. Information about services and referral process.
Fort Bend Seniors Meals on wheels & Much, Much More!	M-F 9am – noon	Fort Bend and Waller County – 7 Senior Centers	15 min	25	Congregate Meal Program that includes meals, recreation, exercise, crafts or Meals On Wheels Program that includes meal delivery and socializing with homebound senior citizens
Girl Scouts of San Jacinto Council	M-F by appt. 10:00am to 6:00pm Sat. 9:00am to 1:00pm	Near Greenway Plaza	30-45 min.	15	Visit our Program Place for Girls, home of the Goodykoontz Museum of Girl Scout History, where guests can learn how Girl Scouting has evolved through the eras. In addition to the Museum, Girls Scouts can enjoy hands-on activity centers and games, the “music round”, a lounge, a stage, a media room and a fire pit just outside for roasting s’mores! Camp tours are also available by appointment.



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Good Neighbor Healthcare Center	M-F 9am-noon; 1:30pm - 3:00pm	Heights Blvd.	30-45 min.	10-20	Visit our facility and view the medical area where prenatal, adult, pediatric and dental care services are offered. Guests will also visit other programs located at the facility including UH College of Optometry.
Houston Area Urban League	Wednesday - Friday 9am-noon; 1-4pm	Downtown and (Griggs)	15 min.	25	Hear an overview of our programs offered by the Urban League which including employment services, health initiatives, technology training and housing counseling. In addition, you will learn about our tutoring programs in schools, pre-mortgage counseling classes, and employment preparation classes. Computer training center tours are available upon request.
Houston Area Women's Center	M-F 9am-4pm	West of Downtown	45 min.	20	Hear an overview of the agency's services including counseling and advocacy for adults and children survivors of domestic and sexual violence; followed by a brief tour of the counseling and education facility.
Innovative Alternatives, Inc.	Wednesdays 12-1pm Friday 10:00am to 3:00pm Appointment only	Bay Area Clear Lake	15 mins. to 1 hour with presentation.	10	Can not tour for client confidentiality reasons, except by appointment at time indicated in small groups.
Interfaith Ministries for Greater Houston	M-F 8:30am – 5:00pm	Montrose	30 min	30	View a short video, and several of our services



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Jewish Community Center of Houston	M-F 8:30am-noon or 3-5 pm	SW Houston	45 min.	25-30	Visit our childcare center that provides infant, toddler and pre-school care and the family parenting center that offers various unique services. Optional tours: JCC Senior Center located at 5601 South Braeswood. (same day & times)
Jewish Family Service	By appointment	SW Houston	15-20 min.	10	Tour our new facilities and grounds.
Julia C. Hester House, Inc.	M-F 9am-4pm	NE Houston Historic Fifth Ward	30 min.	25	An introduction to Julia C. Hester, the agency's Mission purpose and tour Early Childhood Service; Youth Service, Family & Social Services, Senior Services and hear the famous Hester House Singing Seniors perform our welcome song.
Legacy Community Health Services	M-F 9:00am to 4:00pm	Midtown, Fifth Ward & Greenway Plaza	1 hour	25	Organization overview, clinic tour and video.
The Lighthouse of Houston	M-F 9-11am;1-3pm (5 tours per day)	West of Downtown off of Allen Parkway	1 hour	20	vocational education and adaptive technology, vision rehabilitation clinic, therapeutic recreation and adult day care center. Tour offers client interaction opportunities.



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Literacy Advance of Houston	M-S 9am-Noon and M-Th 6pm – 8pm	SW Houston	45 min.	25	View a ten-minute presentation outlining the volunteer driven programs offered to improve the reading, writing, and speaking skills of English and non-English speaking adults. Signature programs include Adult Basic Education, English as a Second Language, Family Literacy, and Community Outreach. Visitors will also view teaching sessions and interact with clients in the various classrooms.
Multicultural Education and Counseling Through the Arts (MECA)	M-F 10am-noon; 4-7pm	Old Sixth Ward	45 min	20	The morning tour will consist of viewing artistic exhibitions and the afternoon tours will consist of seeing the children and youth performances. Each program is designed to foster healthy, cultural, social and academic development of Houston's at-risk youth. Summer tours available from 10 AM to 2 PM in June and July, and will consist of seeing children's classes, performances and exhibits.
Montrose Counseling Center	Fri 9-11am	Montrose	45 min.	20	Tours are by appointment only and will consist of a walk through of the facility and an educational video about the programs offered such as counseling, education/prevention outreach, case management and substance abuse treatment.



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Neighborhood Centers, Inc.					
Sharp and Magnolia Early Childhood Development Centers	M-F 9-11am and 1-4pm (children nap after lunch)	Sunnyside and East End	30-45 minutes	20	Early childhood education for children ages 6 weeks to 5 years old (Sharp) and 2 ½ to 5 years old (Magnolia)
Ripley House 4410 Navigation	M-F 9am- 6pm	East End	One hour	20	K-5th grade public Charter School (August-May) 8am-3pm; Senior Center 9am-noon; after-school programs from 3-6pm (full-day Summer Time Adventures for Youth program June-early August) adult education and enrichment classes (computer skills, ESL, citizenship, literacy, cake decorating, sewing, etc.); Health Information Center.
Harbach-Ripley 6225 Northdale	M-F 3-6pm	Sunnyside	30-45 minutes	20	After-school programs (full-day Summer Time Adventures for Youth program June-early August); YWCA Senior Center 9am-noon; K-5 public Charter School August - May, 8am-3pm.



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Cleveland-Ripley 720 Fairmont Parkway	M-F 9am-6pm	Pasadena	30-45 minutes	20	Adult education and enrichment classes (computer skills, ESL, citizenship, literacy, cake decoration, sewing, etc.); workshops on economic development and immigration and citizenship; after-school programs from 3-6pm (full-day Summer Time Adventures for Youth program June-mid August); grocery distribution Tuesday morning from 9-11am.
Independence Heights 205 W. Crosstimbers	M-F 9am-5pm	North Houston	30-45 minutes	20	Community engagement; culinary job training class by The Food Bank; emergency assistance; Health Information Center; youth program through collaborative partners.
La Porte 526 San Jacinto La Porte	M-F 9am-5pm	La Porte	30-45 minutes	20	After-school programs for children and youth 3-6pm (full-day Summer Time Adventures for Youth program June-mid August); adult education classes; bread pantry
Baker - Ripley 6500 Rookin	M-F 9am-noon	Gulfton	One hour	20	Family literacy center; adult education and enrichment classes paired with age-appropriate learning activities for their children ages 8 weeks-5 years old; K-3 public Charter School August – May, 8am-3pm; Community Development Credit Union, 10am-7pm; Year-Round Neighborhood Tax Center



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Senior Centers	M-F 9am-noon	Various locations	30 minutes	20	Seniors programming; ACES structured physical fitness classes M-W-F from 10-11am at participating sites; most sites have monthly birthday dances and other ongoing socialization activities as well as periodic visits from health and wellness partners.
The Salvation Army					
Aldine Westfield Corps Community Center/Boys & Girls Club	M-F 9am-noon;2-5pm	NE Houston	45 min	60	Visit our center and hear about the programs offered for youth and the elderly. Senior citizens use the facility Monday through Friday and each afternoon. Most youth programs begin after 3p.m
Family Residence	M-F 9am-noon; 2-5pm	Downtown	1 hr	40	Visit our residential facility and view client rooms, dining area and the nursery and receive information about our programs. Visit the new Maria Barbara Beck Children's Learning Center next door. Questions about services provided for residents are welcomed



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Harbor Light Center and Red Shield Lodge	M-F 9am-noon; 2-5pm	North of Downtown (inside the Loop)	45 min	50+	View a facility for clients of Harbor Light Center's Recovery Program, which offers immediate assistance to men suffering from drug and alcohol addiction. You will also view the emergency housing dormitories, which are capable of housing 170+ homeless men each night. View classrooms, the recreational area, recovery client housing areas and the newly opened Paul Beck Wing, which offers additional recovery housing, administrative office and multi-purpose program facilities. Take a tour of the new International Gallery, located on the bottom floor, filled with historical artifacts and memorabilia of The Salvation Army
Irvington Corps Community Center/Boys & Girls Club	M-F 9am-noon; 2-6pm	North of Downtown	45 min	40	Visit our center and hear about the programs offered for youth and seniors. Prime Time Adults program 8am -12:30 pm, M - F. Most youth programs begin after 3 pm
Montgomery Corps Community Center	M-F 9am-noon; 1-4pm	Montgomery County	45 min	25	View our residential facilities which house men, women and families and also hear about the programs offered for youth and seniors
Pasadena Community Center/Boys & Girls Club	M-F 9am-noon; 2-6pm	Southeast Houston	45 min	40	Visit our center and hear about the programs offered for youth and seniors. Prime Time Adults program 8 am -noon, M - F. Most youth programs begin after 3pm. Take a ride and help deliver nutritional meals to homebound seniors.



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					(Mondays only – 9:00a.m.)
San Jose Clinic	M-Th 9-11AM; 1-3 PM; best times in AM	Midtown	30-45 min	20	Visit the comprehensive facility and see our patient care areas, including medical triage and exam rooms, dental clinic, eye clinic, pharmacy and laboratory. Hear an overview of San Jose Clinic history and services designed to provide primary and specialty medical and dental care to low-income individuals and families.
Santa Maria Hostel, Inc. Jacquelyn House	M-Th 9am-noon 1-4pm	Near Downtown and in Old Spring Branch	45 min.	15	Visit the houses where clients live and receive residential treatment for drug and alcohol abuse/dependency and supportive services.
Santa Maria Hostel, Inc. Bonita House	M-Th 9am-noon 1-4pm	North 59	45 min.	15	Visit the houses where clients live and receive residential treatment for drug and alcohol abuse/dependency and supportive services.



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SEARCH Homeless Services	M-F 9am-3pm (by appt)	Midtown/ Downtown	30-45 min.	50	Hear an overview of available services and programs designed to provide opportunities for the homeless through education and job training. Observe clients working within individual programs. A video is also available for viewing. A question and answer session will follow the tour.
Sheltering Arms Alzheimer's Day Center	M- F 10am or 2pm	Central Houston	30 min.	15	Learn the stages and effects of Alzheimer's disease and how the center's varied programs encourage participants to keep physically active, mentally engaged and socializing with peers.
Spaulding for Children	M, Tu, Th 10am-4:30pm; F 10am-noon	Katy Frwy near the West Loop	45 min.	40	Hear first-hand from staff, board members and adoptive parents about the agency's life-changing work; to build and sustain strong, nurturing families for children who have endured abuse, neglect or abandonment. Tour guides may use video, as well as written materials to help tell the story of children who wait for adoption and the work Spaulding for Children does to unite them with adoptive families.
Star of Hope					
Doris and Carlos Morris Men's Development Center	M-F 9-11:00 am;1:00-3pm	Downtown	30-45min	30	Visit our shelter, which houses homeless men on both a short-term and long-term basis and our Walk-in Center, which provides daytime services – all while introducing clients and



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					potential clients to programs and services provided to help improve the lives of area homeless men
Transitional Living Center	M-F 8am-4pm	Near Medical Center area on 288	30-45 min	20 (can accommodate 3 groups simultaneously)	Visit the apartments, classrooms, dining room, computer learning center and childcare area where clients live as they work toward establishing and maintaining independent lifestyles. Learn about various educational and developmental programs offered
Women & Family Shelter	M-F 9-11am; 1-3pm	Downtown	45 min.	20 (can accommodate 3 groups simultaneously)	Visit the facility and hear an overview of services and programs designed to enrich the lives of those staying at the shelter. Also, available is the House of Hope Daycare/Educational Center for homeless children. Some client interaction may be available
Target Hunger	M-Th, 9am-3pm Fridays 9am-1pm	NE of Downtown (Hwy 59 & Quitman)	45 min. (if community gardens are included)	75	Learn more about Target Hunger's food pantries, community gardens, nutrition & self-esteem classes, literacy tutoring, and other social service programs at Langston Family Center. Groups will tour Langston Food Pantry and interact with volunteers and clients, see community gardens and learn about raised bed gardening.



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The Center	M-F 9 am – 4 pm	West Dallas at Shepherd; San Felipe, TX.	30 – 60 min.	50	Tours of program areas with persons served. Short video about programs.
The Women's Home	M-F 9am-4 p.m.	Montrose	30-60 min.	60	Learn more about WholeLife wellness model by touring the residences, life learning center and administrative buildings.
United Cerebral Palsy of Greater Houston	M-Th 8am – 11 am; 1-4 pm	Bellaire/ Medical Center	30 min.	10	Learn about program services and issues facing individuals with disabilities and their families.
United Way Bay Area Service Center	M-F 8:30am - 4 pm	Bay Area (serving areas East of I-45 and south of East Sam Houston Tollway)	30-45 min.	10	Tour of 30,000 sq. ft. facility housing UW's Bay Area Community Impact operations as well as headquarters for Bay Area Council on Drugs & Alcohol and branch offices for American Red Cross, Bay Area Rehabilitation, Big Brothers/Big Sisters, Boy Scout of America Scout Shop, Catholic Charities, Crisis Intervention, College of the Mainland-GED, CROSSROADS Community Partnership for Youth, DePelchin Children's Center, Family Outreach-Clear Lake, Family Services of Greater Houston, Girl Scouts of San Jacinto Council-Scout Shop, Literacy Advance of Houston, Neighborhood Centers Senior Center, Sheltering Arms Senior Services, Special Olympics of Texas, UCP of Greater Houston and Volunteer Houston. Information is also available on programs funded at Bay Area Turning Point and



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					Innovative Alternatives.
United Way Fort Bend Service Center	M-F 9:00am to 4:00pm	Stafford, Sugar Land, Fort Bend County	45 min	40	Tour of entire center, briefly explaining services in Fort Bend County
United Way Waller Service Center	M-F 9:00am to 4:00pm	Brookshire	45 min	40	A complete tour of the facilities and stops at each agency to receive information on their services.
University Speech and Hearing Clinic	By appointment	University of Houston	30 min.	10	Tour our audiology suite, hear an overview of available services and tour the speech-language clinic.



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Volunteers of America Texas, Inc	By appt. M-F 8am-5pm	McGovern-Rogers Street Recovery Center, I-45 at Tidwell	30 min	15	McGovern Campus tour will consist of the women's residential treatment facility
Volunteers of America Texas, Inc	By appt. M-F, 8am-4pm	McGovern-Lavender Campus 610 at Lockwood	30 min	15	Tour will consist of the women's residential treatment facility and children services.
Wellsprings Village, Inc.	Weekdays/Week ends by appointment. Call Irene Tapner or Valerie Beckham to schedule.	Confidential	30 min.	50	Visit our program site; receive information about various programs and target populations served.
Wesley Community Center, Inc.	M-F 9am-noon; 1-4pm (2 per day)	North of downtown, inside the loop	1 hour max	20	The tour will consist of an overview of services designed to teach individuals and families to be self-sufficient. On the walking tour (one block), visitors will tour a Daycare Center and learn about youth, adult and senior citizens programs.
Y.M.C.A. of the Greater Houston Area	M-F 8-11am; noon-6pm; best times in PM	Various	30 min.	20	There are numerous Greater Houston YMCA centers provide enrichment programs for respective areas. Core values of respect, responsibility, honesty, caring and faith are integrated into all YMCA programs. The tour consists of an overview of the eight core programs of the YMCA designed to strengthen families and develop enduring moral values, especially among children and teens.



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Cossaboom YMCA	M-F 8am-6pm; best times are 3-6pm	East End	30 min.	20	The tour will consist of group seeing infants and children, ages 0-12 participating in various developmental programs designed to enrich the lives of those children
Child Care Center at Texas Medical Center	M-F 8:30am-5:30pm; best times 10am – 4pm	Medical Center Area	20 min.	20	The tour will consist of groups seeing infants and children, ages 0 – 12 participating in various developmental programs designed to enrich the lives of those children